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PATENT

I hereby certify that on the date specified below, this correspondence is being deposited with the United States Postal Service as first-class mail in an envelope addressed to the Commissioner for Patents, Washington, D.C. 20231.

Date

7/15/02

Douglas A. Gow

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Brodersen et al.
Application No. : 10/079,499 Confirmation No.: 2737
Filed : 02/22/02
For : METHOD AND APPARATUS FOR UPGRADING A
SOFTWARE APPLICATION IN THE PRESENCE OF USER
MODIFICATIONS

Examiner : TO BE ASSIGNED

Art Unit : 2122

Docket No. : 384818510US2

Date : 7/15/2002

Commissioner for Patents
Washington, DC 20231

REVOCATION AND SUBSTITUTE POWER OF ATTORNEY

Sir:

In the matter of the above-identified application, I, Jeff T. Amann, declare that I am the Vice President and General Counsel of Siebel Systems, Inc., the assignee of the entire interest. Documentary evidence of chain of title from the original owners to Siebel Systems, Inc. has been filed with and recorded by the United States Patent Office at Reel 010354, Frame 0594. The evidentiary documents referred to in the instant Revocation and Substitute Power of Attorney have been reviewed by the undersigned,

and it is certified that, to the best of Jeff T. Amann's knowledge and belief, title is in Siebel Systems, Inc. I hereby revoke all powers of attorney heretofore given and appoint STEVEN D. LAWRENZ, Registration No. 37,376, CHUN M. NG, Registration No. 36,878, MAURICE J. PIRIO, Registration No. 33,273, and JAMES A.D. WHITE, Registration No. 43,985 as the principal attorneys with full power of substitution, association, and revocation to prosecute said application, to transact all business in the Patent and Trademark Office connected therewith, and to receive the letters patent therefor. Please direct all correspondence to Customer Number 25096.

Bar Code:

*** 25096 ***

25096

PATENT TRADEMARK OFFICE

Siebel Systems, Inc.



Date

JULY 11, 2002

Jeff T. Amann
Vice President and General Counsel